



Commercial Recycling Made Easy

Whether you are a commercial business owner or a multi-family property, you need to know the most up-to-date information regarding recycling laws and collection requirements that affect you, or you risk being noncompliant with California State mandates. In order to assist you with all the recent changes, Valley Vista Services has created a centralized location online for you to find all the necessary information, as well as helpful signage and videos to guide you.

Resources are available for:

- ✓ **AB 341 - Requires mandatory commercial recycling for businesses and multi-family complexes.** VVS currently processes all waste through our Materials Recovery Facility (MRF), which properly separates and recycles all materials.
- ✓ **AB 1826 - Mandatory Organics Recycling Law to reduce the volume of compostable materials sent to landfills.** Recycling Specialists are available to perform on-site waste assessments and training for customizable recycling programs that are tailor-made for your business or complex.
- ✓ **SB 1383 - Statewide effort to reduce emissions of short-lived climate pollutants (SLCP).** SB 1383 applies to all residents (single-family homes and apartments/condos) and businesses, and it expands upon the goals of AB 341 and AB 1826. In addition to the composting organic materials, it also requires qualifying businesses to donate excess edible food to people in need.



Find downloadable flyers and videos giving overviews on topics such as food rescue, commercial organic waste collection, and household food waste recycling at ValleyVistaServices.com/Recycling. If you have any questions or need assistance with developing a recycling program, please contact us at (800) 442-6454.

Restaurant Recycling & Organics Bins (AB 827)

Effective July 1, 2020, Assembly Bill 827 (AB 827) mandates food service establishments to provide customers with disposal containers for three types of materials - **food scraps, recyclables, and trash** - generated from products purchased and consumed onsite.

Which businesses are subject to the law?

- Businesses covered in Mandatory Commercial Recycling and Mandatory Commercial Organics Recycling laws.
- Any food generating establishment where customers bus their own tables, such as fast-food restaurants.

What is Required by this Law?

1. Businesses must provide customers with recycling and organics collection bins adjacent to each in-house trash bin (restroom bins are excluded).
2. Bins must be in clear view and easily accessible.
3. Bins must be properly labelled to indicate which materials can be placed inside.
 - Common organic materials include plate scrapings (leftover food) and food-soiled paper.
 - Common recyclable materials include clean and dry paper and cardboard, empty and dry aluminum cans and plastic beverage bottles.
 - Common trash materials include plastic single-use utensils, plastic straws, condiment packets, and soft drink cups.



What if a business sells food that is consumed off-site?

- If all materials are consumed off-site and the business does not already provide a **trash** container for customers, then organic recycling collection bins are not needed.

Any exemptions?

- Full-service restaurants are exempt; they are not required to provide customers with organics and recycling collection bins. However, businesses must provide properly labelled bins next to trash bins for employees to separate all post consumer materials.
- Due to COVID-19, if customers are not allowed to consume products onsite, then businesses need not to supply proper bins and signage at this time. Businesses will need to have bins in place when customers are allowed to consume products onsite again.

Electronic/Universal Waste Recycling

VVSOC offers On-Call Commercial E-Waste and Universal Waste Collection & Recycling for Businesses and Multi-Family Residences. Items handled by this program include:

- Computers (desktops, laptops and tablets)
- Keyboards, mice, routers
- CD/DVD players
- Televisions (CRT/LCD)
- Fluorescent Light Tubes (CFL's)
- Monitors
- Fax machines
- Copiers
- Phones and tablets
- Stereos
- Consumer batteries
- Scanners and Printers



Please do not leave any items out on the curb without scheduling a pickup and receiving confirmation. To schedule an E-waste or U-waste pickup, email an itemized list to VVSbulky@mvs.com or submit a request directly at ValleyVistaServices.com/Bulky-Item.

Rate Adjustment Notice

At Valley Vista Services, we consider it one of our responsibilities to be as cost efficient as possible. We have always worked to provide our customers with the best in service at the lowest cost. Unfortunately, costs for labor, equipment, maintenance, landfill fees, fuel and other related expenses continue to increase. Therefore to help offset some of this cost, which is out of our control, a CPI rate adjustment authorized by the City of Cypress franchise agreement will take effect July 1, 2022. As always, we promise to continue our efforts to provide you with the very best in service and value.

Sincerely,
Valley Vista Services

Be Smart with Sharps

VVSOC provides Multi-Family customers with FREE Sharps Recycling Kits for safe and convenient sharps collection and disposal services. Some examples of sharps include items such as needles, syringes, lancets and auto-injectors like epinephrine and insulin pens. VVSOC will provide a 2-gallon sharps recycling kit to customers upon request. Each kit includes:

- A State-approved plastic container specially designed for sharps waste
- Postage-paid mail-back shipping box
- Pre-addressed shipping label

To obtain a free SHARPS Mail-Back Kit, please call (800) 442-6454 or make a request online at ValleyVistaServices.com/Contact-Us.

Holiday Schedule

Collection Service will not run on these holidays:

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

If your regular collection day falls on or after one of these holidays, pick up will be delayed one day. Excluding holidays, our normal business hours are Monday through Friday 8 am - 5 pm and Saturday 8 am - 1 pm.



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